COWICHAN BAY WATERWORKS DISTRICT

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Watermain Replacement Project along Cowichan Bay Road
Project Advisory for Local Businesses, Property Owners and Residents

The Cowichan Bay Waterworks District will soon begin a major watermain replacement project along Cowichan Bay Road. This critical infrastructure work is necessary to address recurring leaks along this corridor and will ensure safe, reliable water service for our commercial and residential community for decades to come.

We recognize that construction along Cowichan Bay Road directly impacts daily business operations, delivery access, and customers. We are committed to working closely with you to minimize disruptions as much as possible throughout the construction period.

Milestone Equipment Contracting Inc. has been engaged to complete the project, which will occur along Cowichan Bay Road, starting at Wessex Road and progressing to Wilmot Road. **Construction is anticipated to commence on September 8, 2026, and complete at the end of November. Work hours are 7:00 AM to 5:00 PM, Monday to Friday.** Should there be an after-hours water emergency, the Cowichan Bay Waterworks District 24-hour emergency number is 250-710-8207.

Key Project Details

- **Start Date:** Construction is scheduled to commence on September 8, 2026.
- **Work Location & Phasing:** Construction will begin near Wessex Road and progress incrementally along Cowichan Bay Road toward Wilmot Road.
- **Traffic Management:** Measures will be in place to keep traffic moving and maintain safe access for all road users, though minor delays and traffic pattern changes should be expected throughout the construction corridor. Flyers will be placed on vehicles along Cowichan Bay Road in advance of the project, advising of parking and traffic pattern change impacts. A copy of the flyer is attached to this communication.
- **Temporary Water Service Interruptions:** There may be temporary water service interruptions at various stages of construction, primarily during service transfer and system tie-ins. Advance notice will be provided.

Stay Updated & Register for Alerts

Because construction conditions and parking shifts will move incrementally, we strongly encourage all local business owners and residents to monitor our website for real-time information and progress updates via our alert system:

1. Visit Our Website: https://www.cowichanbaywater.com/alerts
2. Sign Up for Alerts: If you have not already done so, please subscribe to our digital alert system on our website to receive immediate notifications: https://www.cowichanbaywater.com/subscribe

We sincerely appreciate your partnership, patience, and cooperation as we undertake these vital upgrades to our shared water system.

Sincerely,
Cowichan Bay Waterworks District